

A background image of a call center with two women wearing headsets. The image is overlaid with a semi-transparent blue filter. The text is centered over the image.

# EMERGENCY INFORMATION FOR HOMEOWNERS



# EMERGENCY INFORMATION FOR HOMEOWNERS

In case of an emergency, and you feel your life is at risk,  
**Please Dial 911**

- TURN OFF ELECTRICAL BREAKERS / WATER VALVES
- AFTER HOURS, WEEKENDS, HOLIDAYS refer to the information sticker posted on the HVAC unit, Water heater, Electrical Panel, under Kitchen sink on cabinet door, or call number below:

## Emergency Contacts

	Volusia Co. Market	Palm Bay Market	SWFL Market
Plumbing	Cooper Plumbing 386 - 785 - 4233	Naber Plumbing 321- 724 - 0504	Patriot Plumbing 321- 724 - 0504
Electrical	Strada Electric 877 - 906 - 1113	Strada Electric 877 - 906 - 1113	Strada Electric 877 - 906 -1113
Roofing	All Ways Roofing 877 - 906 - 1113	All Ways Roofing 352 - 243 - 5459	Midcoast Roofing 352 - 243 - 5459
HVAC	Del-Air & Heating 844 - 574 - 4578	Del-Air & Heating 844 - 574 - 4578	Del-Air & Heating 844 - 574 - 4578

### THE FOLLOWING ARE CONSIDERED WARRANTY EMERGENCIES:

- HVAC (Only a complete Loss of heat during freezing temperatures)
- Electricity (Complete Loss - Check breakers / GFCI's / Local Outage first.)
- Electrical issue that causes fire hazard or poses an immediate danger
- Plumbing leaks (turn off water to minimize damage)
- Complete Loss of Water (Check main valve in garage and in yard first)
- Total stoppage of all drain plumbing (not due to owner negligence)
- Gas leak
- Roof leak

Any issue that can create the potential for bodily harm (Please submit a warranty ticket through the homeowner's portal on [ecosunhomes.com](http://ecosunhomes.com) after calling in an emergency.)